

## Incumbents Reelected, Leadership Changes

Last month, your incumbent board members were reelected. During the organizational meeting of the Board, Denise Potterton, former chief financial officer was elected president, while former president, Donna Gambol was elected chief financial officer. Seon Cho and Jill Brennan retained their leadership roles as vice president and secretary.

Your Board is comprised of nine elected members; five are elected during even numbered years and four during odd years to ensure continuity.

Candidates and vote count were:

- 246 John Barreras \***  
Incumbent
- 311 Jill Brennan \***  
Incumbent
- 157 Ruben Collazo
- 389 Donna Gambol \***  
Incumbent
- 231 Sandra Luther-Stark \***  
Incumbent
- 174 Kathy Rose
- 172 Phil Singer
- 347 George TousVanNijkerk \***  
Incumbent

The four board members whose terms expire in 2021 are: Seon Cho, Eileen Merritt, Denise Potterton, and Richard Stone.



Denise Potterton



Donna Gambol



Jill Brennan



Seon Cho

## Mutual One

Volume 2, Issue Number 1 September 2020

# Matters

An occasional newsletter for Shareholders of Mutual 1 in Leisure World, Seal Beach, CA



Crews from Brightview Arbor Services maintain the large trees throughout the Mutual, this season they are thinning the crowns of our mature trees.

## Landscaping, gardening and much more

Whether you are landscaping or gardening, both involve creating and maintaining functional, aesthetically pleasing outdoor spaces. In a simple sentence everything that stands outside of the home itself is part of a property's landscaping.

Despite similarities between landscaping and gardening, differences exist between them, but the line separating the two is often blurry and subjective. Landscaping is a multi-skilled job that includes gardening, plumbing, drainage, timber work; just to name a few.

Gardening involves design, planning, and maintenance such as weeding, cultivating, replacing plants. Both are ongoing because our landscapes and gardens require tending and specialized care throughout the year. Our landscapers and gardeners require knowledge, from experience and education including soil ecology, climates, plant physiology, water drainage and pest infestations.

So, what does your landscaping committee do? They manage Helpline calls for too much water, too little water, water line leaks, sprinkler malfunctions, personal gardening needs; just to name a few.

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## Landscape committee report



Crews from Service Maintenance Dept. are often called upon to repair major plumbing issues and valves.

- Address multiple equipment repairs and maintenance such as water line breaks, sprinkler head and rotary head malfunctions, valve repairs, timer repairs, mowing issues, grass maintenance, etc.
- We have developed some water pooling concerns, especially in areas with a lot of shade trees. When you notify the Helpline, we check sprinklers, timers, and replace as needed. If it is still wet, we start decreasing the water times to keep area dryer but not too dry. Your feedback helps us with this so thank you for your assistance.
- Part of landscaping is making improvements and maintaining past improvements either in a practical or aesthetic way. We recently identified areas for beautification, removing dead and overgrown plants and have tried different eco-friendly landscape designs. As our budget allows, we will continue this effort. Thank you for your positive feedback on these improvements.
- We work with a tree service to plant and maintain trees on our greenbelts. You may have seen them recently trimming our trees. This year we required some extended tree cutting in order to save our trees and maintain safety. We also planted additional trees throughout the mutual.



Annually our urban forest is evaluated, trees that need maintenance are thinned and trimmed.

As you likely know, landscaping can seem to have a mind of its own. Sometimes it takes several different fixes and extended time to solve the issue. We receive hundreds of calls and want to ensure you are informed. In an attempt to better communicate, whenever possible, we will be posting blue sticky notes with updates for specific repairs to shareholders who submitted requests.

If you notice the issue is not being resolved within a week, the Helpline is a good place to call for an update. Notifications are sent directly to committee members phones and we follow up with landscapers.

So, if you don't get a return call please do not assume it is not being addressed – we go straight to the source and work with the landscapers directly to serve your needs. Thank you! Together we can keep Mutual One beautiful.

Your landscaping committee,  
Eileen Merritt, chair



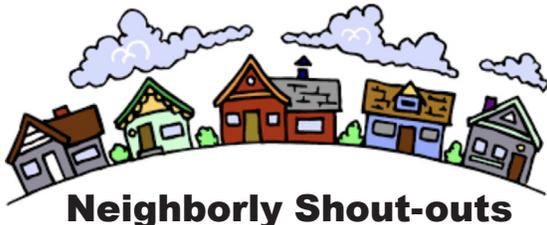
Areas are improved and redesigned when trees are removed. Desert roses were installed at this site near buildings 8 & 7.



Overgrown and woody junipers were removed from certain triangle areas, geometric patterns of stone and plants installed.



Thirty three trees were planted last fall and are now thriving throughout the Mutual, more will be planted this fall.



## Neighborhood Shout-outs at 11:00 AM!



Carlene Moore with spaniel Emma and Carol McNaney with terrier Angel go out daily for a morning stroll.

## Looking for Volunteers

So you have some extra time on your hands and you have some good ideas about how things should be here in Mutual One... well, we invite you to “get involved.”

This issue of *Matters* features a story about the **Landscaping Committee**. We also have an **Architectural Review Committee**, **Rules & Regulations Committee**, **Major Paint Project Committee** (next year we anticipate painting all of our buildings and carports, oversight will be a big task), and **Physical Property Committee**.

If you have expertise in these areas you are welcome to join a committee. You are also welcome to participate if you just want to learn more about operations and the governance of Mutual 1. If you are interested, please call the Helpline and leave a message. A director will get in touch with you and give you particulars regarding when the committee meets and how... currently most of our meetings are held via Zoom conferencing. Give us a call, we will welcome you.

## Caregiver registered?

Mutual One residents who employ caregivers are reminded that they must be registered with Stock Transfer. They will be issued an official Leisure World identification tag which must be worn and visible when working. Stock Transfer office is open M-F from 8:00 AM until 4:30 PM.

## See Something.....

### Say Something!

Sad, but true in these stressed times criminal activity increases, if you see anyone about who you do not recognize or believe is somewhat suspicious, call Security. Caregivers should have identification, tradesmen should be in uniform. Delivery personnel all have uniforms and IDs.

## Security

**(562) 594-4754**

Call security if you are expecting tradesmen or guests. Call Security on the weekends for any water or electrical emergency.

## Service Maintenance

**(562) 431-3548**

Call Service Maintenance direct for maintenance and pest control. Call the Helpline to report landscape and all other issues.

## Helpline

**(562) 804-8718**

Call this number for all non-emergency issues. The “Helpline” is monitored once or twice a day, often after business hours. Its purpose is to provide help to residents and offers you the opportunity to reach out to your Board members.



This group was totally mis-identified in the last issue of *Matters*, in this issue we correct our mistake. Here we see neighbors: Chawtip Duffy, Larry & Annabelle Shine (seated) and Debbie Donato waving. The foursome were engaged in conversation when the photographer passed by, but the photographer messed up their identities.

## We Welcome

Change is ever constant in Mutual 1. During the past couple of months a number of folks have moved in, please welcome:

- 7 D **Loesje Peterse**
- 11 D **Jesse Baum**
- 13 L **Debra Martinez**
- 14 I **Donald Sunday**
- 19 H **Brooke Summers**
- 21 A **John & Teri Schoephoerster**
- 21 F **Elaine Miller**
- 21 H **Donna Jeanne Terrigno**
- 22 H **Denise Hall**
- 23 K **David Lessard**
- 38 D **Thuy Pham & Samuel Nguyen**
- 40 B **Norman Yoshio Kubota**
- 42 B **Linda Margiot**
- 44 I **Lori Israel**
- 49 K **Robert Kay & Marlies Bennick**
- 54 A **Kenneth & Nadine Notorleva**
- 69 B **Kyong Cha Kim**
- 70 F **Maria Viola**

## Expiring LW Decals

You probably haven't been driving your car as much so perhaps the Security staff has not noticed your expired decal. Nevertheless, it may be time for you to renew. The decals clearly note the month and date of expiration.

To get a new decal you will need:

- your resident ID card,
- a valid driver's license,
- current car registration
- and your insurance card.

You will need to make a reservation with the Decal Office downstairs in CH5, by calling 562-594-4754. Decals are issued Mon-Fri. 8 am-4 pm and Sat. 9 am-1 pm.

## Use trash dumpsters properly

That headline sounds crazy, but it is surprising how many folks are thoughtless when discarding their trash and household items.

Here's the best plan: separate your recyclable items from your trash.

Recyclables are: bottles (both plastic and glass), cans, aluminum, paper, news papers, catalogs, and cardboard. These items should be put into the white bin, clearly marked "Recycle Only." Please "break down" corrugated boxes so that they fit and enable others to place more recyclables into the bin.

Trash, like kitchen waste, bathroom debris (wipes, floss, pads etc.) take-out food containers, bottle caps and other non-recyclable items should be disposed of in the green dumpsters.

Household items, such as old furniture, lamps, chairs, tables, bedding etc. should be taken to the big dumpsters at the "mini farm" location, at the end of Oak Hills Drive, where you will see large roll-off containers.

Electronic items, such as televisions, computers, microwaves, etc. should be taken to a special bin at the Maintenance Yard at the very far end of Golden Rain Road. Please don't abandon items you know longer need/want, dispose of them properly.

## Need Quarters? We've got them!

Should you need quarters for laundry please call the Helpline (562) 804-8718 and we will arrange to deliver quarters to you. They are available at \$10/roll. Remember that the Helpline is monitored daily, but it is a recording. So you may have to wait until the following day for the quarters, plan accordingly.



Trash bins are conveniently located adjacent to the carport areas throughout the Mutual. Please take care to separate your trash and place the appropriate items in each bin. Large items should be taken to the roll off containers at the end of Oak Hills Drive and the mini-farms.ß



## Need a Facemask?

Facemasks provided by the Leisure World Sewing Brigade are still available. If you would like a facemask please call the Helpline and leave a message. We will get one to you as soon as possible.

## Be aware of scams

Here's a new one: the caller informs you that there is suspicious activity using your social security number and requests you to call a special number. The caller then threatens you with immediate arrest if you fail to return their call or follow their instructions. Don't fall for this scam. It is yet one more way for thieves to access your personal information. If the Social Security Administration or your bank need to contact you they will use the United States mail.