

## **Updated Mutual Message from the President – January 25, 2018**

At our November board meeting I decided to reorganize the Landscape Committee. Our area is so large, it was difficult, at best, to handle. Donna Gambol is now handling just the Trees- and Trees over 14' with the arborist!

Mutual One has 3 Landscape Chairs to better serve you.

One Director for Each Block:

Director JoAnn St Aubin for Block 1

Director Phil Singer for Block 2

Director John Barreras for Block 3

After a few meetings with BrightView we all understand our new procedure.

Please call the Hotline for any issues with landscape or otherwise.

We request that you do not speak to the landscapers directly.

I want to also mention the New Dryers. Each dryer has a sticker, located near the door of the dryer- the machine # and a telephone # to call, if out of order.

Our Service Maintenance cannot repair these leased machines.

So I ask that you do not call the Hotline. Re new dryers.

WASH is the company and our contract states they will repair or replace within 48 hours.

But you must remember to call them. Please do not remove the sign that they installed on the walls. That is there for your benefit. Someone already did and placed it on the floor.

I always want a record kept of your calls. The Hotline is the only way

and it is easier for everyone involved.

I forward your voicemail, that comes to me by e-mail, directly to BrightView and the director for that block. I have been impressed as BrightView has responded quickly. In November, a new roster was posted in the Laundry Rooms noticing these changes. For your convenience we are having new enclosed Bulletin Boards installed. This will prevent Notices from being removed.

I might add this: We have about a dozen areas thorough out our mutual where there are broken pipes under the ground. The water may or may not have been shut off..... Starting Monday this project will start.... the cement will be broken up so that it can be determined where the leaks are coming from. Once that is known then repairs can start. This was delayed for a few months, because of issues beyond our control.

Once again I ask for patience, as these new procedures are being implemented. Please keep in mind that each director also has other responsibilities.

Again, we are all striving to make this a great community. Plus, I am asking you to consider to join us, by completing an application for candidacy for Director.

Watch the newspaper as filling for Mutual One Director will begin around the second week in March.

We have elections this year for 2 positions on the GRF Board, and 5 positions on the Mutual Board.

Always remember, that many of you can do better, than I have done...

Sandra